

Fines issued by Kingdom Security, 2014-15

Council	Fines: 2014-15	No of officers	Arrangement	Fines: 1 April - 24 June 2015	Complaints	Income/ payments 2014-15	Subject of fines	Notes
Barnsley	1627	13.5	Hourly payment	857		100	Pay Kingdom Security 334k per year. Kingdom Security supplied 'projected income' charts.	Started 1 August 2014
Birmingham	4734	4	Hourly rate	1543	'Complaints include the ability of the recipient of the FPN to pay the penalty, location of nearest waste receptacle and the absence of any warning signage. There are also disagreements as to whether or not the offence was committed and mitigations for the offence, with requests that the FPN be rescinded. The City Council received two formal complaints via the City Council's Your Views complaints procedure during 2014/2015 in relation to fixed penalty notices issued by Kingdom Security. These complaints related to the conduct of officers, awareness raising around enforcement taking place, and knowledge of the fixed penalty enforcement process.'	Received £303,865; paid Kingdom Security £162,560		
Blaenau Gwent	1642	4 plus 1 admin	2 officers on hourly rate; 3 on commission	405	11 complaints: claimed did not commit offence; officer intimidating; lack of signage; two complaints about 'officer's attitude'.	Received £95,575. Paid Kingdom Security £119,655	60 in no-dog zones; 37 for dogs off leads	
Broxbourne	3000							Council refused to reply to FOI. Figure is low estimate based on press reports for 2014 figures, and previous years figures.
Canterbury City Council	2157	2	£40 per fine	401	The majority of representations made to the Council are that the penalty receivers are unable to pay their fixed penalty in the 14 days specified. Some have claimed that the officer was rude and swore for example, but the CCTV footage from the body-worn cameras on the issuing officers have been reviewed to ascertain the truth of the matter.			Started May 14
Conwy	2417	4 plus 1 admin	Until 30 September 2014, pay £45.00 per ticket. After 1 October, £48 per ticket	791	7 complaints have been received: 5 conduct of officers, 1 unable to pay by automated service, and 1 inconsistency of enforcement	135k received; 110k paid	37 dog control	Now only 2 officers
Croydon	1741	4 plus 1 supervisor					Littering; smoking in a smoke-free place; distribution of free printed material without consent; breach of Dog Control Orders.	Pilot ended august
Denbighshire County Council	3685	6	£40 per littering offence between 1 June and 30 September, £45 between 1 October and 29 May. £45 per justified Fly Posting and Graffiti. £25 per justified smoking in enclosed spaces. £75 per justified fouling FPN	908	54 complaints, referring to officer behaviour, lack of bins and signs, denying offences. No complaints upheld.	Council received £114,696, paid Kingdom Security 154,406	Cigarette butts, dog fouling, smoking in enclosed spaces and fly posting.	
East Hampshire District Council		2	Commission	204			199 cigarette butts	Contract started 18 May
Enfield	6255	4 plus 1 supervisor	£45 per fine	1490		Received £221,200; paid Kingdom Security 279,090	Only 277 not for cigarette butts	
Gravesham Borough Council	315	2	Commission	333	37 representations	Received £17,175, paid £14,175 to Kingdom Security		
Havant	4316	4	Commission	179	Complaints relate to the amount of the fine, the inability to pay the fine and request for time to pay. There are also comments on the lack of bins and signage.	Since May 2014, total receipts £258,950, of which HBC has retained £43,000.		
Hillingdon	5069	6 plus 2 admin posts	Annual contract	929	5% are appealed. Appeals are usually a request for leniency based on a promise not to do it again or a claim that the penalty was in some way unfair.	£228,500 received in penalty payments; £269,300 paid for the service	261 spitting; 101 street trading; 31 distributing leaflets	Contract with NSL Ltd
Maidstone Borough Council	2615	2	Commission	192	54 formal complaints for the period 1 April 2013 to 30 June 2015, and the majority of complaints usually relate to the officer's conduct. We are able to investigate these complaints by viewing the footage from the officer's body-worn cameras.	Total income is £145,815.00; Total income paid to Kingdom Security £98,385.00	10 printed Literature, 3 dog fouling, 2551 cigarette butts	
Merton	6250	3	Commission		1066 complaints received - 144 upheld, 562 rejected, 360 outstanding. These were: general enquires asking for an extension / payment plan to be made available; enquires that no signs were in place advising of enforcement patrols; enquires that no bins were available.	Income £298k; paid Kingdom Security £275k	6009 for Cigarette Litter offence	
Thanet		4	Commission £45 per fine	184				Contract started 1 June 2015
Torfaen County Borough Council	718	2	Commission		80 appeals and 4 complaints.	Income to the local authority: £36,345; payment to Kingdom Security £29,195	126 for 'smoking in a public place'; 3 dog exclusion zones. Smoking fines in local bus station, taxis, and work vehicles.	Pilot ended Oct 2014
Tunbridge wells	1300	2	Commission	378	73: did not drop litter; dropped it down drain; behaviour of officers; littered on private land	Received £39K; Kingdom paid 50k		Started Sep 14
TOTAL	42529	46.5		8794				